

# A customer-focused framework for electric system resilience

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**Full report:** <https://gridprogress.files.wordpress.com/2018/05/customer-focused-resilience-final-050118.pdf>

# Reliability and resilience are inseparable

- Reliability and resilience are so deeply intertwined that they are functionally inseparable.
  - **Reliability** = operational security (short term) and resource adequacy (long-term)
  - **Resilience** = “the ability to withstand and reduce the magnitude and/or duration of disruptive events, which includes the capability to anticipate, absorb, adapt to and/or rapidly recover from an event.” (162 FERC ¶61,012) – up to and after the outage occurs
  - Many resiliency measures enhance reliability (and vice versa).
- In practice, FERC, NERC and RCs have been doing BPS resilience under the reliability umbrella – so we must continue treating reliability and resilience as joint in effort and outcome.

## What's the goal?

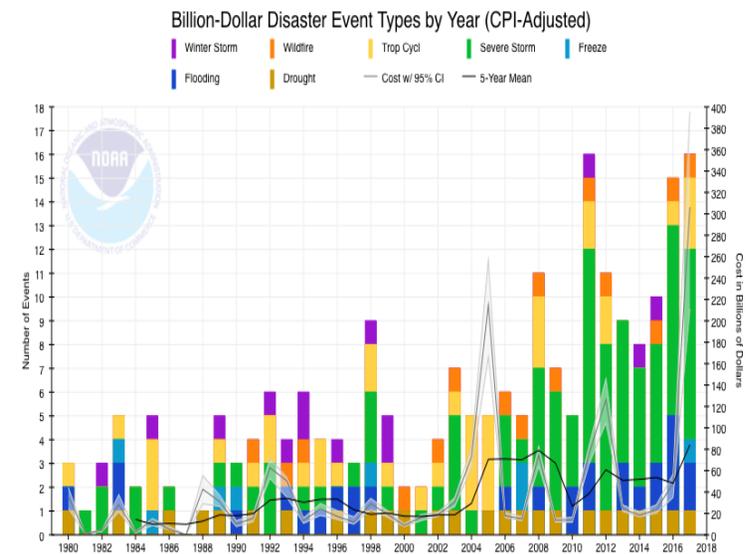
What's the problem we're trying to solve?

- Resilience and reliability for generation is different from the grid is different from resilience and reliability from customers' perspective.
- We should prioritize reliability and resilience (R&R) for customers, not just for generation
- Customer-centric benchmarks for R&R are:
  - Outage frequency
  - Outage duration
  - Outage magnitude
  - Outage survivability

# Key points about power system outages

- 1) Most outages are caused by distribution-level problems (94%), not generation or fuel supply (way below 1%), and by routine rather than huge events
- 2) Major disasters harm transmission, generation or fuel as they harm distribution
- 3) Some threats are increasing: routine and severe weather, cyber & physical attack. Some are being addressed: GMD, EMP, new surprises...
- 4) Some questions related to the evolving fuel mix are being studied through standard reliability assessments of grid changes: fuel security, loss of inertia, risks and opportunities of DERs and microgrids

## Major disaster events are getting worse over time



Source: NOAA 2018

# Threat-agnostic measures to improve R&R

## Preparation for outage

## Response to outage

### Planning

System design  
 Asset design  
 System models  
 Threat characterization  
 Vulnerability assessment  
 Reliability standards  
 Interconnection requirements

### Hardening & Damage Prevention

Asset redesign  
 Asset configuration  
 Undergrounding  
 T&D O&M  
 T&D tree trimming  
 Situational awareness  
 Generation fleet diversity  
 Fuel contracts  
 Cyber-security  
 Secure communications networks

Physical security  
 Grid modernization – transmission automation, distribution automation, advanced meters, synchrophasors  
 Emergency drills  
 Emergency planning

### System Recovery

Spare equipment  
 Mutual assistance  
 Black-start  
 Damage assessment  
 Incident management  
 Outage management system

### Survivability

Backup generators, distributed generation  
 Storage, microgrid  
 Energy efficiency  
 Distribution management system  
 Graceful failure (commands, system)  
 Urgent service



**Outage**

## How to evaluate R&R measures?

- Estimate the impact of each measure's ability to reduce the probability or level of outage frequency, magnitude and duration or upon its ability to improve customer survivability.
- Adjust the cost of the measure to reflect its co-benefits (if any) beyond R&R impacts – e.g., T&D O&M has system capital and efficiency benefits, energy efficiency has customer bill-saving, comfort and emissions benefits.
- Then calculate dollar per R&R impact.

[yes, these would not be easy to estimate but it's worth thinking about...]

## Context for R&R costs

- Society, customers and utilities have limited budgets for energy. R&R expenditures for electricity have an opportunity cost – if we increase total electric costs for R&R, customers can afford less electricity, or R&R crowds out other electricity inputs (including other effective R&R measures).
- We currently plan for reliability on a deterministic basis (N-1), and make reliability standards mandatory – i.e., reliability has infinite value.
- But many R&R measures have diminishing marginal returns (particularly incremental generation capacity above a reasonable  $G + DR + EE +$  storage reserve margin).
- So we should look for the set of R&R measures that offer the biggest customer-centric R&R and survivability impact per \$, not just look at the measures that are within your jurisdiction.

# High and low value R&R measures:

	High Value	Low Value
<b>Grid operator, reliability coordinator</b>	<ul style="list-style-type: none"> <li>Interconnection rules</li> <li>Schedule coordination</li> <li>Fuel coordination</li> <li>Emergency planning and drills</li> <li>System &amp; asset models</li> <li>Situational awareness</li> </ul>	<ul style="list-style-type: none"> <li>Generation capacity payments</li> </ul>
<b>T&amp;D, Genco Capital</b>	<ul style="list-style-type: none"> <li>Distribution pole hardening</li> <li>Additional transmission paths and loops</li> <li>Back-up communications</li> <li>Transmission automation</li> <li>Distribution automation</li> </ul>	<ul style="list-style-type: none"> <li>T&amp;D undergrounding</li> <li>Coal &amp; nuclear subsidies</li> <li>Generator weatherization</li> </ul>
<b>T&amp;D, Genco O&amp;M</b>	<ul style="list-style-type: none"> <li>Tree trimming</li> <li>Cyber security &amp; secure communications networks</li> <li>Physical security</li> <li>Mutual assistance</li> <li>Strategic spare equipment &amp; mobile substations</li> <li>Situational awareness, system monitoring, PMUs</li> <li>Emergency planning and drills</li> <li>Outage management system</li> </ul>	<ul style="list-style-type: none"> <li>Fuel supply guarantees</li> </ul>
<b>Customer</b>	<ul style="list-style-type: none"> <li>Distributed generation, back-up generators</li> <li>Emergency supplies</li> <li>More efficient building shells</li> <li>Community critical infrastructure hardening</li> </ul>	<ul style="list-style-type: none"> <li>Insurance</li> <li>Distributed storage</li> </ul>

## Customer-centric R&R value

- If most outages arise from routine distribution and transmission events, then R&R measures that address T&D will benefit customers more immediately than resilience for generation.
- R&R and survivability measures that are effective against multiple high-probability threats (such as tree-trimming, O&M, energy efficiency, critical spares, smart DG inverters) will benefit customers more, and more often, than measures that address narrow-scope, low-probability threats.
- Other high-value R&R measures – physical & cyber-security, mutual assistance, distributed gen & storage, emergency drills, T&D automation, some T&D hardening, elec-gas coordination.